

Client Testimonial

FRANCES CHARLES LEISURE

The Coast Bar & Dining, Harbour Kitchen and Staples & Green are all upmarket and highly fashionable places to seen at on the Isle of Wight. Lewis Green tells us why he places his trust in Lifeline to protect his business investment.

What do Frances Charles own and how has Lifeline helped you?



The Coast Bar & Dining - is one of the coolest places to eat and drink. It's modern feel a skilful blend of cafe and delicatessen by day and bar & restaurant at night, providing an elegant dining experience. Staples and Green offers retail with a difference; providing high quality homeware, chic gifts and exclusive home products. The latest addition is The Harbour Kitchen which opened in July 2015, this new bijou location that promises amazing Burgers, Beers and Bourbon.

It was very important to us that the solution provider was accredited to the

highest standard across all disciplines. We needed an organisation with a proven track record and one could provide all the services we needed. To be able to leave this all to one company was a big relief, as it allowed us to concentrate on the many other aspects of the business.

Has Lifeline delivered professional high standards?

We required a system that could grow with the business. This needed to be one that provided high definition images, enabling the business to not simply fulfil its' licensing requirements, but have a CCTV solution as an effective business support tool. From this, a



requirement from Staples and Green became apparent. Lifeline worked closely with us to deliver a CCTV solution that not only met but exceeded expectation, systems that were easy to operate, provided perfect clarity through High Definition images and extended recording archive time.

How have you become to rely on Lifeline an effective and Business Service Provider?

Frances Charles Leisure now has all three sites CCTV systems connected remotely via smart phone app, and PC;



enabling us to view CCTV images from any location. Fire and Intruder systems are monitored 24 hours a day ensuring that Lewis and Luke can focus on what they do best knowing that in Lifeline they have a partner that is working hard to protect their investment.

Lifeline continue to work with Lewis and his team as their business investment grows.