

Client Testimonial

PANDORA NEWPORT

In November 2015, Pandora Isle of Wight arrived on the High Streets of Newport. This beautiful luxury jewellery brand opened its first store on the Isle of Wight run and operated by Wakefields Jewellers. This is why they chose Lifeline to protect their store.



Tell us about Wakefields Jewellers.

Wakefields Jewellers has been established in Horsham, West Sussex for 104 years. It's a fourth generation family business, started in 1911 by John Wakefield, who had also built up several other businesses in the town. It's been handed down from father to son, now run by brother and sister team Dominic and Melanie Wakefield, who took over in 1996. They have since gone on to



Lifeline are NSI Gold installers meeting the requirements of both Insurers and Police. Lifeline are just a natural choice.

above and more. Not being based on the Island itself we needed complete assurance that our team would be well looked after. We are confident that nothing is too much trouble for Lifeline and have felt assured that any problem we have had has been managed and taken care of.



establish a further 4 Pandora stores based in Horsham, Brighton, the Isle of Wight and most recently Winchester.

How did you get involved with Lifeline?

As a business we are always keen to invest in our local community. Just like Wakefield's, Lifeline is a family business and being so close to the store we knew it would be a great support network for us.

Important to many Jewellery outlets is accreditation of the highest order.

What were your requirements from Lifeline?

We needed security systems that not only provided the most up to date in technological advancements and security requirements, but also systems that were easily manageable for us to operate both remotely and at a store level.

Lifeline designed and installed complete CCTV and Intruder Alarm Systems, Access Control, and many other complementary products that completed an entire single point solution.

What specific feature impressed you about the products supplied?

CCTV systems is one of our most important security tools-at our disposal. The picture and camera quality provided by the Lifeline systems is absolutely outstanding. Of particular note is the 360 degree ceiling mounted camera.

What was more important to you, delivery, service, quality and did Lifeline achieve these?

Delivery, quality and service were all important to us, we were pleased to feel that we have received all of the

