



**lifeline**  
alarms & security  
services



*The Preferred Fire  
& Security Company*

## Electronic Fire & Security Systems Engineer Job Description

Fire & Security related works, supportive tasks, customer service and compliance. Duties will include but are not limited to;

- › Deliver high quality fire & security installations in accordance with our NSI Gold accreditation, with accuracy of an exceptional standard and within specified deadlines.
- › Delivering high quality customer service dealing with customers politely, professionally and efficiently.
- › Provide generic engineering support as required and assisting the Installation Supervisor and the Technical Manager.
- › Attend meetings and participate in training and development, as required.
- › Research when necessary.
- › **Qualities required**
- › Professional attitude – understands the importance of behaving appropriately in professional situations.
- › Take pride in your work and the company – understand that what you do and say reflects on you and the business.
- › Fantastic work ethic - understand and willing to work hard for clients and to get the job done when it is needed.
- › Be a worthy, conscientious and pleasant team player.
- › Reliable – will consistently attend work and on time.
- › Ambitious – have an ambition to learn and develop.
- › Diligent – takes care in work and understands the importance of attention to detail.
- › Good attitude – happy to learn from mistakes and to receive feedback.

## Qualifications Preferred & Experience/knowledge required

- › Fire & Security experience (installation and/or service.)
- › Basic IT experience including knowledge of Port Forwarding & IP Addresses
- › Any fire & security product qualifications – Texecom, Galaxy, Risco, Apollo, Advanced Electronics



- › Problem solving skills
- › ECS Card
- › IPAF
- › PASMA
- › IFEDA

### **Working Week**

- › Working hours are Monday to Friday 0830 – 1700hrs
- › On-call rota (eg 1 in every 8 days) outside of above hours.
- › 20 days annual leave + all bank holidays (unless on call.) Holiday entitlement increases with length of employment.

### **Salary**

- › Good salary dependant on qualifications and experience.
- › Package includes company vehicle, company mobile phone, pension scheme and other employee benefits.

If you believe you have the right attitude and skill set to join our award winning team, then we would love to hear from you. Contact us now to see how we can develop your career with a satisfying and challenging role with us.

[hr@lifeline-security.co.uk](mailto:hr@lifeline-security.co.uk)