

## **Safety, Health, Environment & Quality Policy Statement**

It is the objective of the Lifeline Fire & Security to continue to benefit our people, customers & those who work with us by providing Electronic Fire & Security Installation & Maintenance Services, which meet or exceed the standards required by our customers and stakeholders and should be read in conjunction with our Mission & Vision statement.

In order to achieve this objective, the Company has established and shall maintain an effective Integrated Management System in accordance with BS EN ISO 9001:2015. BS EN ISO 14001:2015 and BS ISO 45001 2018.

As an integral part of this, the company shall apply the following:-

- Identifying our Customer's needs & expectations through effective communication, reviewing of customer requirements, & to satisfy those needs/expectations.
- A commitment to the protection of the environment, prevention of Pollution, together with accidents & incidents through determining & reviewing the significant ESH aspects/hazards relating to the business & provide the necessary resources in order to apply appropriate control measures.
- Setting, communicating and monitoring meaningful SHEQ objectives & performance targets to all staff together with regularly reviewing performance as a basis of continual improvement.
- Developing & implementing controlled processes.
- Driving a commitment to continual improvement in our Operational & SHEQ performance. We are already fully accredited to ISO 9001:2015 and ISO 14001:2015 and seek full accreditation to ISO 45001:2018 during 2019.
- Complying with the requirements of the business management systems together with measuring their effectiveness.
- Identification & compliance with applicable Compliance Obligations to which we subscribe including applicable Legal Requirements, National & International Standards together with relevant Codes of Practice.
- Developing employee skills & increasing their contributions to our SHEQ performance through involvement, effective information, instruction, supervision & training.
- Developing supplier/contractor relationships to obtain defect free materials together with on time delivery & encourage the development of SHEQ best practice.
- A commitment to providing quality, choice, security & value for money in the services we deliver to our customers.
- Reviewing this Policy annually to ensure it remains applicable to the context of the Organisation.



Mark Lee  
Managing Director

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