

# Remote CCTV Health Check



**Is your CCTV System still recording? Are all the cameras on line? Is the time and date accurate?**

Knowing that your security system is fully functional, operational and performing to the best of its ability is a crucial part of any professional security system installation. Lifeline offer as standard remote service, maintenance and support agreements all designed to guarantee system up-time. **A proactive service designed to identify faults or failures before they become critical.**

Using our Secure Cloud based technology with CCTV industry leading partners HIK Vision, our dedicated servicing and health check suites regularly observe the performance of your CCTV security system so ***you can be sure your CCTV is working now.***



Save Time & Money  
Improve Performance,



Reduce Call Outs  
Ensure Performance



Our 'Remote Health Check Service' regularly checks the performance of your CCTV security system(s) to ensure correct operation.

Automated checks include, time and date settings, recording performance, firmware, faults, masking, mains and stand by voltage, power consumption, outstanding faults and advanced warnings.

We provide this service to our entire Lifeline family of CCTV systems (where fitted) customers, providing you with the peace of mind that your system is operational, and identifying any issues that may otherwise go undetected.

This saves you **time**, improves the system **performance**, limits call out **costs** and identifies potential issues before they arise.

- Restricted and secure cloud server access
- Secure communications
- Full audit trail
- GDPR Compliant
- Remote Diagnostics
- Quarterly Inspections
- Failure Reports
- Time & Date Correction
- Firmware upgrade
- Email reporting



Remote Health Checks are offered as a standard with all new compatible CCTV installations.

