



Do's and Dont's



How to keep your system in best repair

By following a few good housekeeping rules, you will keep your system in an excellent state or repair. This is not an exhaustive list, but covers most causes for unwanted alarm activations.

✓ Do

- ✓ 1. Keep detection devices free of cobwebs
- ✓ 2. Walk Test detection devices
- ✓ 3. Check time and Date on the display for accuracy
- ✓ 4. Keep regular service appointments
- ✓ 5. Ensure all users of the alarm know how to use it
- ✓ 6. Report all irregularities, activations or damage to Lifeline
- ✓ 7. Avoid rapid changes in temperatures (such as open windows, heaters, naked flames)
- ✓ 8. Always put the alarm on test if works are being carried out on or near it
- ✓ 9. Keep log book updated of all events no matter how insignificant
- ✓ 10. Maintain and keep us up to date with all Keyholders
- ✓ 11. Advise us if you are going away for any long periods of time.

✗ Don't

- ✗ 1. Spray detection devices with furniture polish. Clean with a duster or dry cloth
- ✗ 2. Remove items from their location.
- ✗ 3. Open up components. Under the requirements for UK security systems, the devices are 'Tamper' Protected.
- ✗ 4. Stray off of the normal entry / exit routes
- ✗ 5. Allow pets to wander into protected areas when the alarm is set
- ✗ 6. Set the alarm with person still inside the building
- ✗ 7. Make any changes to your telecommunications without talking to us
- ✗ 8. Hang decorations or balloons in front of movement detectors
- ✗ 9. Paint detectors, this will reduce their performance
- ✗ 10. Ignore false or unwanted alarms, there is always a reason
- ✗ 11. Leave your building insecure (such as open windows) when the alarm is set.

