



# HAVEN HALL



### NARRATIVE

Haven Hall is a privately owned exclusive Luxury Boutique Hotel. Boasting 14 luxury character bedrooms, tennis court, swimming pool and stunning landscaped gardens overlooking the south east coast of the Isle of Wight. Haven Hall plays hosts to celebrities and leading elite sports stars such as professional footballer Peter Crouch with his wife and model Abby, actor Colin Firth CBE, comedian Jimmy Carr and rock band Kasabian.

#### **OUR RELATIONSHIP**

In 2017, the three year multi-million pound restoration of Haven Hall was completed. Lifeline were involved from day one; delivering the essential Fire & Security Solutions used throughout the premises.

#### HOW LIFELINE HELPED

Due to the status of guests, security is paramount and the solution designed and implemented by Lifeline reflects this. Providing an extensive L2 addressable fire detection and alarm system, Critical Path Signalling Systems, Access Control and a 55 Camera CCTV System. In addition: ANPR Cameras interface with Access Control Systems, call stations utilise SIP Server software, allowing calls to be taken from anywhere on a mobile handset device. Fixed long range cameras and auto tracking domes provide perimeter protection to the extensive grounds. Lifeline delivered a solution that maintained the safety, privacy and security of Haven Hall and its guests at all times.





Constructed in 1903, this period listed property presented numerous obstacles. Due the properties age additional problems were initially presented by the crumbling stonework, leaky roof, ivy growing through walls, aged wiring and a basement prone to flooding.

The scale of the property covering main house, outbuildings and extensive grounds presented their own challenges as did the stop start nature of the project, resulting in staged renovation. Working closely with the owners and architects, plans were established to ensure that our solution not only met with their vision but, on completion of all phases of the restoration, was fully integrated.

Lifeline engineers took control, liaising closely with the many trades on site. An approach aimed at preventing



Tel: **01983 521621** Email: **info@lifeline-security.co.uk lifeline-security.co.uk** The Island Security Centre, Riverway, Newport, Isle of Wight, PO30 5UX



unnecessary revisits, cost, wasted resources and potential damage to cable infrastructures.

Top interior designers had been appointed, presenting additional challenges. Requiring us to select discreet positioning of cameras, cabling, access control devices and fire detection and warning components. Maintaining the aesthetic whilst providing effective coverage.

Our approach to this prestigious project ensured obstacles were identified at the start with flexibility being maintained to overcome additional obstacles as they became apparent during renovation – ensuring a clean, efficient and professional delivery of a comprehensive solution.

As the works were phased, often across prolonged periods, regular site inspections and project meetings including design inspections were made by our lead engineer. These inspections ensured cables remained intact and not inadvertently damaged, buried or incorrectly routed by other trades. Preventative measures were also initiated to avoid retro fits and ensure standards compliance. As can be the case, the owners implemented design changes midway through stages. Resulting in adaptation and additional security technology required. Whilst features being welcomed. this added additional challenges to implementation. However, regular meetings and our flexible approach enabled these to be satisfied without compromise. SIP virtual software to work with access control call stations is one example - enabling staff to answer calls and open access gates from anywhere across the estate via mobile devices. As renovation developed, ANPR solutions and additional camera coverage were further requests. The foresight of our engineers to pre-install several spare cable sets with power solutions worked to support this exact scenario and reflected our ability to think beyond the present.

Our collaborative and forward thinking approach to this project ensured delivery of a comprehensive, integrated fire and security solution. One that fully conformed to our client's creative and commercial vision.





66 Lifeline were a pleasure to work with throughout the entire project. I have often mentioned their experience and professionalism at events and meetings held here at Haven Hall. Lifeline are very professional, experienced and knowledgeable. They are always available for advice and to solve any problems together with emergency work (even on Sundays!) and at a reasonable price, which I found 99 refreshing.

## **David Barrett** - Owner and Manager at Haven Hall





Lifeline: Protecting homes and businesses for over 30 years.

Working with you to look after your individual fire and security needs. Solutions available with 24 hour monitoring, remote viewing and control through smartphones and tablets, with Police, Fire & Keyholder response.



Tel: **01983 521621** Email: **info@lifeline-security.co.uk lifeline-security.co.uk** The Island Security Centre, Riverway, Newport, Isle of Wight, PO30 5UX