



COMMERCIAL



WRS SYSTEMS



NARRATIVE

About WRS Systems

WRS Systems offer tailored EPOS solutions to the hospitality and retail sector which include installation, servicing and on-site training. WRS are committed to providing innovative, reliable and secure systems to businesses large and small, from national multi-site retail chains to local independent retailers. They have a reputation that is built on a personal, flexible and reliable approach, tailoring every system to suit even the most demanding retail and hospitality environment. Their customers include leading UK coffee chain Costa, Dunkin Donuts and many other well-known high street retailers.

WRS have expanded over the past few years to become a significant supplier of POS systems to the hospitality industry, in the UK,



Ireland and Europe. The expansion has been to provide continuing levels of support were maintained across their portfolio.

As part of this expansion program, having outgrown their original facilities, WRS needed to relocate to new dedicated offices at their home at Newport on the Isle of Wight. Lifeline had been working together with WRS for many years. With both businesses being family based, a certain synergy evolved between the two. Unfortunately following some performance issues, WRS selected an alternative provider for a short period. Lifeline were delighted to be selected once again however to become their Fire & Security partners for the new head office and acquaintances were renewed.

WRS relocated the head office to The Courtyard, St. Cross Business Park in the heart of Newport commercial centre. As always deadlines were tight and the client's requirements had to be delivered to meet internal fit out schedules. Due to the sensitive nature of the works and data processed at WRS, they had to ensure that the building was secured and protected to the highest standards, not just for GDPR compliance, but also to assure their supply chain and customers that they take security seriously.

Sophie Jackson Operations Director at WRS said "We have to give our customers

confidence that we protect our operations by selecting and partnering with the best we can."

Lifeline delivered Fire & Security solutions that met the clients needs precisely. Access to the building is controlled using combined door entry and access control. Further access control limit movement to authorised personnel only throughout the rest of the facility. Additionally, 24 hour dual path monitored Intruder Alarm and Fire Alarm Systems provide protection out of hours. High definition IP Based CCTV provides a further level of protection monitoring stock delivery, personnel safety, visitor control and security.

" Since returning back to Lifeline the level of customer service has been outstanding. "

Sophie Jackson - Operations Director at WRS Systems



Fire Alarms



CCTV



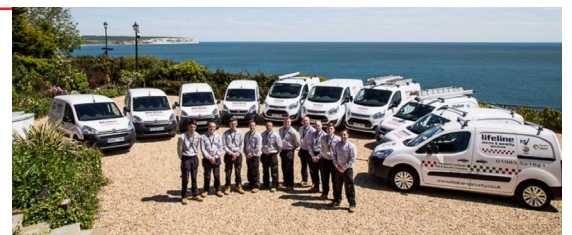
Access Control



Intruder Alarms

Lifeline: Protecting homes and businesses for over 30 years.

Working with you to look after your individual fire and security needs. Solutions available with 24 hour monitoring, remote viewing and control through smartphones and tablets, with Police, Fire & Keyholder response.



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